



2001 Congress Avenue  
Boca Raton, FL 33487

6869-462

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April 15, 2003

Akerman, Senterfitt  
222 Lakeview Avenue  
4th Floor  
West Palm Beach, FL 33401

REF: Invention Disclosure: BOC8-2003-0020  
Title: Customized Microsoft Service Control GUI  
IBM Docket: BOC9-2003-0034

Dear Kevin,

Please prepare and file the above referenced case with the U.S. Patent and Trademark Office. A copy of the invention disclosure, patentability search results and inventor's comments are enclosed for your use in preparation of the application in accordance with IBM's format.

Sincerely,

A handwritten signature in cursive script, reading "Richard A. Tomlin", is written over a horizontal line.

Richard A. Tomlin

Enclosures

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DOCKETING

APR 17 2003

AKERMAN SENTERFITT, P.A.